Logo

Description automatically generated

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| **EYEMOUTH HARBOUR TRUST CUSTOMER COMPLAINT** | |
| **Name:** | **Address:** |
| **Phone:** | **E-mail:** |

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| **Complaint:** |
| **Customer Signature: Date:** |
| **PLEASE RETURN BY:**  Post: CEO, Eyemouth Harbour Trust, Harbour Offices, Gunsgreen Basin, Eyemouth, Berwickshire TD14 5SD.  E-mail: [marketing@eyemouth-harbour.co.uk](mailto:marketing@eyemouth-harbour.co.uk)  *We take all feedback and concerns seriously and aim to acknowledge receipt within 3 working days* |

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| **OFFICE USE ONLY:** |
| **Reference Number \_\_\_\_\_\_\_\_\_\_**  **Has the complaint been resolved? YES / NO Date resolved:**  **How has the complaint been resolved?**  **To whom was the compliant transferred:** |
| **Employee Name: Date:**  **Employee Signature:** |
| **PLEASE ATTACH COPIES OF ANY CORRESPONDENCE** |

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| **Eyemouth Harbour Trust - Harbour Offices, Gunsgreen Basin, Eyemouth. TD14 5SD** | |
| **CEO:** ceo@eyemouth-harbour.co.uk  Tel: 018907 52494 | **Harbour Master:** harbourmaster@eyemouth-harbour.co.uk  Tel: 018907 50223 |